REDEFINING

COMMUNITY HEALTH CARE

FOR THE 21st CENTURY
Community Healthcare Network’s mission is to provide access to quality, culturally-competent and comprehensive community-based primary care, mental health and social services for diverse populations in underserved communities throughout New York City. We are deeply committed to the communities we serve, and strive to increase accessibility to care, while empowering our patients to take control of their health.
Dear Friends,

Community Healthcare Network is thriving as we navigate the tempest that is United States health care. We have a single mission: to bring better health care to those living in our communities throughout New York City.

While politicians rage, the men and women of CHN heal. We hope you read this report and feel the high energy that CHN is bringing to 21st Century health care. You will see our doctors and nurses at work; but at CHN, that is only the beginning of health care.

Medical care is supported by CHN’s robust behavioral health care. That is not all. Dentists, podiatrists, nutritionists, social workers, and educators all join together to achieve our number one objective: to keep people healthy. Care managers, care coordinators, and patient navigators supply the glue to make this work.

We have been aggressively building up our wellness programming—resulting in more movement and better nutrition for our patients and their neighbors. These are simple, but critical, keys to good health.

Thanks to the nearly 800 CHN employees and our dedicated Board of Directors who join together at CHN to fulfill our dreams of caring for our communities.

And thanks to the 85,000 New Yorkers who CHN has been privileged to bring better health to over the last 12 months.

Sincerely,

Robert M. Hayes
President and Chief Executive Officer

Community Healthcare Network means so much to me—it has brought me relief from pain and stress, and has given me comfort and community.

Like many New Yorkers, I came to New York from abroad. I grew up in Ecuador, and have been living in the U.S. for 33 years, working most of those years as a factory manager.

I first came to CHN because I had a knee injury. I saw a doctor at the CHN Health Center in Brooklyn, where I heard about CHN’s Wellness classes and gave them a try. These classes have relieved so much of my stress. Before I started I couldn’t sleep, and I was so grumpy. I had so much anxiety, my heart felt like it was beating out of my chest. Now I do yoga, qi gong, reiki and meditation. I love it!

I now advise my friends to come here. CHN taught me to relax, and take one day at a time. The wellness programs make me feel grateful and happy for today.

Jose Moreno
CHN Patient
Dear Friends,

I have been privileged to serve on the Board of Directors for the Community Healthcare Network since 1989 - over a quarter of a century. During these years, CHN has evolved from a group of neighborhood family planning centers to a vibrant force for redefining and delivering comprehensive and integrated health care to a dozen communities throughout New York City.

I am grateful for all I have learned in my many years of service, but mostly, I am proud of the CHN employees who, over the decades, have poured their hearts and souls into making the lives of men, women, and children healthier and happier.

A special thanks to the dedicated volunteers who serve with me on CHN’s Board of Directors. Board members come to CHN from all walks of life, each contributing uniquely and collaboratively to offer oversight and guidance to our remarkable staff.

Please join me and many, many other New Yorkers, in applauding and supporting CHN.

Sincerely,

Elizabeth Krob Kellner
Board Chair

We are proud to be part of the CHN family.

As relatively new members of CHN’s Board of Directors, we are thrilled to participate in the exciting adventures underway in this deeply-committed organization.

Health care at CHN is viewed as a right, a matter of fundamental justice. We serve all who come to us, without regard to race, gender identity, sexual orientation, ethnicity, wealth, or immigration status.

Our primary and behavioral health care is a bedrock, and we make the extra effort to bring care to patients with special needs. We do not work alone: our community partners help us meet the needs of our patients—that collaboration is health care in the 21st Century.

Caroline Dorsen & Peter Gee
Members, CHN Vice Chairs of the Board
In 2016, CHN providers treated nearly 85,000 individual patients at 247,000 visits, and touched thousands more through health fairs, outreach, media, and educational programs.

**LOCATIONS**

**BRONX**
1. Tremont
   4275 Third Avenue
   2nd Floor
   Bronx, NY 10457
   718-294-5891
2. Morrisania - Hunts Point
   975 Westchester Avenue
   Bronx, NY 10459
   718-520-4466

**BROOKLYN**
3. Williamsburg
   94-98 Manhattan Avenue
   Brooklyn, NY 11206
   718-388-0390
4. Crown Heights
   1167 Nostrand Avenue
   Brooklyn, NY 11225
   718-778-0198
5. East New York
   999 Blake Avenue
   Brooklyn, NY 11208
   718-277-8303

**MANHATTAN**
6. Washington Heights
   511 West 157th Street
   New York, NY 10032
   212-781-7979
7. Phoenix School Based Health Center
   511 West 157th Street
   New York, NY 10032
   917-521-3330
8. Harlem
   81 West 115th Street
   New York, NY 10026
   212-426-0088
9. Lower East Side
   150 Essex Street
   New York, NY 10002
   212-477-1120
10. Seward Park School Based Health Center
    350 Grand Street, Rm 240
    New York, NY 10002
    212-634-7550

**QUEENS**
11. Long Island City
    36-11 21st Street
    Long Island City, NY 11106
    718-482-7772
12. Sutphin Boulevard
    97-04 Sutphin Boulevard
    Jamaica, NY 11435
    718-657-7088
13. Jamaica
    90-04 161st Street
    5th Floor
    Jamaica, NY 11432
    718-525-2123

**MOBILE MEDICAL VANS**
Offer primary care, and sexual health services, such as HIV testing, birth control, PrEP/PEP, Plan B, and low-cost STD testing. Call 212-545-2495 for more information, times and NYC locations.

**GENDER**
- 67% Female
- 32% Male
- 1% Transgender Identified

**AGE**
- 45% 18-34
- 31% 35-64
- 19% 0-17
- 5% 65+

**ETHNICITY**
- 44% Hispanic
- 37% Black
- 9% Other*
- 6% White
- 4% Asian

**PAYOR SOURCE**
- 59% Medicaid
- 20% Private Insurance
- 19% None/Uninsured
- 2% Medicare

**BOROUGH**
- 33% Queens
- 24% Brooklyn
- 13% Bronx
- 3% Mobile Units

**FEDERAL POVERTY LEVEL**
- 76% 100% and below
- 8% 101-150%
- 7% Over 200%
- 5% Unknown
- 4% 151-200%

* Includes Asian, Native Hawaiian, Other Pacific Islander, American Indian/Alaska Native, more than one race, unreported
CHN's roots stem back to the late 1960s, when a number of storefront clinics in New York City began offering family planning services.

- **1981**: The Community Family Planning Council (now CHN) was established to strengthen management and administration of the community-based health care centers.
- **1984**: CHN was the first family planning provider in New York State to offer prenatal care and professional social work services.
- **1986**: CHN began confidential HIV prevention and counseling, and one year later, CHN began HIV testing and counseling in all clinics.

- **1991**: CHN was the first family planning agency in the U.S to offer full medical services to HIV infected women.
- **1997**: CHN launched the Positive Actions and Choices for Teens program (Teens PACT) to empower young people to make positive decisions, create social change, and reduce the rates of teen pregnancy, STIs and HIV in NYC.
- **1998**: The name was changed to Community Healthcare Network to better reflect our comprehensive array of services.

- **1999**: The CHN nutrition program kicked-off, enabling patients to receive counseling and guidance on healthy eating to complement our medical services.

- **2004**: CHN became a pioneering provider of OraQuick, a rapid HIV test.
- **2012**: CHN opened the doors of the Health Homes program to manage and coordinate care for people with Medicaid and multiple chronic conditions.

- **2014**: The Catherine M. Abate Wellness Program began offering complementary and alternative medicine for CHN patients at no cost to them.

- **2015**: CHN opened the Seward Park School Based Health Center to provide students with health care services during school hours.

CHN expanded behavioral health care, integrating mental health services with primary care.

We have been in our communities for more than 30 years.
2016 in Review

Primary Chronic Illnesses

- Diabetes
- Asthma
- Hypertension
- Depression
- HIV
- Obesity

36,000
CHN providers saw 36,000 individuals with at least one chronic illness.

19,000
CHN providers saw 19,000 individuals with two or more chronic illnesses.

- Increase in call center calls: +213%
- Increase in Mental Health visits: +77%
- Increase in Behavioral Health visits: +96%
- Increase in PrEP/PEP: +116%
- Increase in staff: +22%
- Increase in private funding: +402%
CHN providers administered 33,800 HIV tests, and virally suppressed 1,167 of those who tested positive.

CHN providers prepared 5,430 children to go back to school with a physical.

CHN providers inserted 685 long acting reversible contraceptives (LARC’s) and intrauterine devices (IUD’s).

---

**QUALITY & ACCREDITATIONS**

**Level 3 Patient-Centered Medical Home**
Re-designated as a Level 3 Patient-Centered Medical Home (PCMH). PCMH recognition was developed to highlight programs that provide coordinated, efficient, and safe primary care while enhancing the patient’s participation in care and satisfaction.

**Joint Commission**
Re-accredited by the Joint Commission, an organization that sets standards for providing quality health care, and conducts unannounced surveys to confirm that health care organizations are complying with the standards.

**Health Resources and Services Administration**
Passed Health Resources and Services Administration (HRSA) triennial survey, and received HRSA quality awards for electronic medical records (EMR), health center quality leadership, and PCMH recognition. HRSA is the federal agency that oversees health care to medically and economically vulnerable populations, and has clinical, operational, and financial standards which all FQHCs must comply with.

**Uniform Data System**
In the top quarter of the Uniform Data System (UDS) report for:
- Depression Screening
- Cholesterol treatment for patients with cardiac arterial disease
- Diabetic control
- HIV linkage to care
- Cervical cancer screening

All FQHCs must submit designated demographic, clinical, operational, and financial data to the federal government annually every February, known as the UDS report.

---

**EXPANSION**
In 2016, five health centers began holding hours of operation from 8am to 8pm. This increased patient access through early and late appointment scheduling, and enabled CHN providers to see patients at over 13,000 additional visits.

Over the last two years, the wellness program has grown into a robust department, offering wellness services at five of our 11 centers.
In 2014, the CHN Wellness Program began as a small pilot offering yoga and meditation classes to patients at our Center in the Lower East Side of Manhattan. The program was designed to focus on improving overall health conditions, relief of chronic pain, and weight loss, as well as to provide wellness services for individuals who otherwise have little or no access. Over the last two years, the wellness program has grown into a robust department, offering wellness services at five of our 11 centers, and including CHN staff and other community members in classes.

As a critical pillar of wellness, CHN’s nutrition team continued to offer essential services, as well as expanded beyond our health centers with the launch of the Home Nutrition program. Through this program, CHN nutritionists travel to patient homes and personalize recommendations by evaluating foods currently in the home, accompanying patients to the grocery store, and teaching patients new ways to cook healthy meals.
In March, the Nutrition Team held a National Nutrition Month event, where attendees sampled infused waters, healthy snacks, learned exercises using resistance bands, and received portion plates to encourage balanced meal portions at home.

Over the summer months, nutritionists led Farmer’s Market walks, where participants received NYC Health Department “Health Bucks,” a form of money which can be used to purchase fresh fruits and vegetables at all farmers’ markets in New York City.

“I feel relaxed, like I had an hour massage... very impressed by the power of sound, thanks for the class.”

Patient who attended sound meditation class for the first time

“150% increase in weekly wellness class offerings”

“In March, the Nutrition Team held a National Nutrition Month event, where attendees sampled infused waters, healthy snacks, learned exercises using resistance bands, and received portion plates to encourage balanced meal portions at home.

“I have a lot of stress and back pain and Ann (instructor) helped me to feel better and hurt less. I loved it!”

Patient who attended qi gong class for the first time

“Weekly wellness class offerings increased by 150%”

“I feel relaxed, like I had an hour massage... very impressed by the power of sound, thanks for the class.”

Patient who attended sound meditation class for the first time

“148% increase in average monthly wellness class visits”

“I have a lot of stress and back pain and Ann (instructor) helped me to feel better and hurt less. I loved it!”

Patient who attended qi gong class for the first time

“3,000 wellness classes attended by individuals in 2016”

“148% increase in average monthly wellness class visits”

“I feel relaxed, like I had an hour massage... very impressed by the power of sound, thanks for the class.”

Patient who attended sound meditation class for the first time

“I have a lot of stress and back pain and Ann (instructor) helped me to feel better and hurt less. I loved it!”

Patient who attended qi gong class for the first time

“148% increase in average monthly wellness class visits”

“I feel relaxed, like I had an hour massage... very impressed by the power of sound, thanks for the class.”

Patient who attended sound meditation class for the first time

“I have a lot of stress and back pain and Ann (instructor) helped me to feel better and hurt less. I loved it!”

Patient who attended qi gong class for the first time

“3,000 wellness classes attended by individuals in 2016”

“148% increase in average monthly wellness class visits”

“I feel relaxed, like I had an hour massage... very impressed by the power of sound, thanks for the class.”

Patient who attended sound meditation class for the first time

“I have a lot of stress and back pain and Ann (instructor) helped me to feel better and hurt less. I loved it!”

Patient who attended qi gong class for the first time

“3,000 wellness classes attended by individuals in 2016”

“148% increase in average monthly wellness class visits”

“I feel relaxed, like I had an hour massage... very impressed by the power of sound, thanks for the class.”

Patient who attended sound meditation class for the first time

“I have a lot of stress and back pain and Ann (instructor) helped me to feel better and hurt less. I loved it!”

Patient who attended qi gong class for the first time
16,318

CHN providers saw patients at 16,318 behavioral health visits, a 96% increase from 2015.
Behavioral Health

In 2016, CHN continued our march towards seamless physical, behavioral, and social wellness by expanding our behavioral health service offerings. We now offer therapy and psychiatric services at all sites, plus an expanded depression care program. This program utilizes the IMPACT model of care, where the CHN Primary Care Team provides treatment for depression and other behavioral disorders through consultations with CHN Psychiatrists.

- CHN now has three Psychiatrists, two Depression Care Managers, 15 Behavioral Health Therapists, one Psychiatric DNP, four Psychiatric Nurse Practitioner Fellows, and one Columbia University Public Psychiatry Fellow.
- Hired two Deputy Directors and a Director of Psychiatry.
- Began offering Suboxone treatment for opioid addiction through implementation of the Medication Assisted Treatment (MATS) service model.
- Held trainings to increase staff competencies of evidenced based practices such as cognitive behavioral therapy, motivational interviewing, and problem solving therapy.

Looking to 2017:

We’re going to keep growing! CHN plans to increase access to services by adding behavioral health staff, fully integrating behavioral health and primary care, and growing our providers’ expertise in serving vulnerable populations such as LGBTQ, veterans, refugees/asylees, and those who have experienced trauma.

Health Homes

The New York State Health Homes program is a care coordination program, a virtual “Health Home” for people with Medicaid who also have complex medical, behavioral, and long term care needs. The program enables all of an individual’s health care providers to communicate with each other, thus providing comprehensive care, increasing patient health outcomes, and reducing hospitalizations.

This past year, the CHN Health Homes program expanded its reach and embarked on new innovative strategies:

- Placed Health Homes staff in CHN waiting rooms to identify patients that would most benefit from care coordination and provide seamless engagement as patients enter or exit the centers.
- Through a partnership with the Federation of Protestant Welfare Agencies and grant funding from The New York Times Neediest Cases Fund, CHN provided patients with assistance grants to purchase furniture and air conditioners, or for special needs such as dental procedures.
- Participated in the Delivering Team-Based Chronic Care Management Project with the Primary Care Development Corporation at our Brooklyn Center. The project increased coordination for medical and behavioral health care, provided stability with psychosocial service needs, and improved interdisciplinary communication and partnership.

More coming! In 2017, CHN will be partnering with two Managed Care Organizations to implement pilots connecting patients to necessary preventive screenings.

FEBRUARY 2016

Under the guidance of Dr. Carolina Biernacki, a Board Certified Child/Adolescent Deputy Director of Psychiatry, CHN began offering care to adolescents 12 to 17 years old at three CHN centers.

Our Health Home team:
Care Coordinator, Care Manager and Patient Navigator.

200% increase in “medically managed patients” (both medical and behavioral health care).

50% decrease in medical expenditures for CHN medically managed patients versus non-CHN medically managed patients.
The CHN Nurse Practitioner Fellowship Program seeks to enhance skills, reduce anxiety, and retain providers in the challenging community health setting.

My NETWORK

NURSE PRACTITIONER FELLOWSHIP EXPANSION

The CHN Nurse Practitioner Fellowship Program seeks to enhance skills, reduce anxiety, and retain providers in the challenging community health setting.
Nursing

As nursing becomes increasingly critical to the community health setting, CHN has embarked on a mission to allow all of our nurses to practice to the top of their license.

In the last year, CHN has particularly increased the responsibilities of our Registered Nurses (RNs). They are now allowed to offer standing orders, see patients for hypertension, asthma, diabetes, and for education and follow-up visits after patients have been diagnosed with high blood pressure.

Additionally, CHN is working hard to cross-train all of our team members using an integrated team model which connects all disciplines—RNs, LPNs, Social Workers, and Health Educators—so that no matter which team member sees a patient, the whole team uses the same methods.

Nurse Practitioner Fellowship

In 2015, CHN launched the first Nurse Practitioner (NP) Fellowship program in New York State. In 2016, the program expanded from four to 10 Primary Care Fellows, and kicked-off New York State’s first Psychiatric Community Health Fellowship.

The fellowship provides recent graduates with an opportunity to broaden their scope of educational experience, and includes treating patients with chronic conditions, rotations around NYC in inpatient and outpatient specialty areas, didactic presentations on best practices, and a clinic for primary care procedures.

In addition to building their own panel of patients, the CHN Primary Care Fellows:

- **Completed** rotations through NYC, including Beth Israel Hospital, Jamaica Hospital, Fromer Eye Center, AIDS Education & Training Center, New York Presbyterian Cornell Hospital, and private practices.

- **Learned** common outpatient procedures, including hands-on training and didactics for IUD and Nexplanon insertions, endometrial biopsies, Bartholin cyst, suturing and removal, incision and drainage of abscesses, splinting, punch/shave, cerumen impaction, ingrown toenail removal, paronychia, joint injections, splinting, and joint aspirations.

Meanwhile, our Psychiatric Fellows received ongoing clinical supervision in adult and child psychiatry, training on integrating primary care and behavioral health, cognitive testing, substance use treatment, and rotated in a variety of settings around NYC.

- **By end of year**, they will have completed over 100 hours of lectures varying from child psychology to medically underserved special considerations.

30%

Our nursing staff grew by 30% in the last year.
At CHN, everyone is welcome to receive quality health care and support without bias, discrimination or ignorance.

In 2005, I started as a Data Entry Specialist for what is now Health Homes, and began to build a relationship with Dr. Molano. Soon, I was offered a position in the Bronx for an HIV Prevention Specialist. I didn’t know anything about Trans people or HIV, but, I spent two years in that role, and learned a lot about the Trans community—they are unique human beings that need help and have unique needs.

As I began to build trust with the patients, they started talking about me at forums and meetings, and my caseload grew. I created a “Strategic Outreach Plan,” which consisted of Community Based Organizations, social venues, and gate keepers that were offering services to Trans people, and then identified how to partner with them. Within the first year, we enrolled 60 Trans identified patients into medical care. In 2010, we got the SPNS Program grant and hired Lorena Borja, the “Trans godmother of Queens,” and I became the Program Manager of our Queens Trans programs.

Throughout the years, I’ve learned that I am not that different than the Trans patients we provide services to—I have also experienced traumatic situations. The Trans community taught me how to be resilient and keep fighting. When I received my Associate’s Degree in June of 2016, I dedicated it to my patients. I let them know that if I can do it, they can too. Since then, many of my patients have returned to school, applied for their work authorization and have been granted asylum. We move as a unit. I win. They win. We win!

“Patients—my trans patients—are my main priority. I want them to know that whatever happens, we’re going to be there for them. I’m grateful that CHN allows me to do that.”
At CHN, our patients are our family. Whether a family is biological, adopted, or community created, the sense of belonging increases engagement and retention. Over the year, staff held events such as a beach picnic, “Trans by the Sand,” and a state park picnic, “Trans by the River.” These events celebrated patient accomplishments, both personal and professional.

FEBRUARY

CHN’s VP of Infectious Disease and LGBTQ programs, Freddy Molano, and his team began a pilot program offering health care services outside of Club Evolution in Jackson Heights, Queens. Twice a month, an outreach team of CHN staff and volunteer CHN patients distribute safe sex information (and condoms) to patrons and see patients from 6pm to 3am.

576

CHN providers treated 576 transgender patients.

The Mobile Medical Van offers HIV testing, PEP/PrEP services, STI screening and treatment, personal hygiene kits, screening for Hepatitis A, B, and C, vaccination for Hepatitis A, B, and human papillomavirus (HPV), as well as connections to primary care, mental health, and legal services.

OCTOBER

CHN held its 6th Annual Conference on Transgender Health at PACE University in Lower Manhattan, themed “The Transgender Spectrum of Care.” The Conference had more than 500 attendees made up of clinicians, social workers, activists, students, and CHN patients. The keynote speaker was Dr. Rachel Levine, Physician General of the Commonwealth of Pennsylvania.

NOVEMBER

Transgender Day of Remembrance
CHN hosted a formal Thanksgiving dinner to acknowledge those who lost their lives to hate crimes against transgender individuals this year, while creating relationships between transgender communities in the different New York boroughs, and inspiring those in attendance through a message of remembrance, hope, and celebration of life.

250

Since Feb 2015, the mobile night clinic has tested 250 people for HIV, connected 140 with a medical provider, and newly identified four HIV positive patients.

In July 2016, CHN convened its very first LGBTQ Task Force to promote lesbian, gay, bisexual, transgender, and queer health and sensitivity among patients and staff.
School Based Health Centers

In 2015, CHN opened the doors to the Seward Park Health Center, located in the Seward Park School Campus in the Lower East Side of Manhattan. Since then, we’ve expanded to another location! Phoenix Health Center is located in Community Health Academy of the Heights School in Washington Heights. Operating under the CHN umbrella, these SBHCs provide comprehensive medical and mental health care to middle and high school students.

Teens P.A.C.T.

This past May, Teens P.A.C.T hosted the 12th annual “More Than Just Sex” Youth Leadership Conference, attended by more than 300 adolescents aged 13 through 21. The conference kicked off with a keynote introduction by award-winning sexologist Michelle Hope, who combines her love of pop culture, entertainment, and sexuality into events and media content that educate and motivate youth to make positive choices. All participants received a wide variety of resources, entertainment content, and on-site rapid HIV testing was available.

“I had a great time at the Teens P.A.C.T conference, and learned a lot about safe sex and healthy relationships.”

Melissa Tajada, Teens P.A.C.T conference attendee
In our centers, they provide one-on-one education sessions on birth control methods, STI/HIV prevention, transmission, testing and treatment, pregnancy options counseling, healthy relationships and intimate partner violence, safer sex practices, puberty and menstruation, genital hygiene and infections, gender identity, sexual orientation, and sexual function and pleasure. In addition, Educators provide preconception, prenatal, and post-partum education. In 2016, we provided 9,389 one-on-one education sessions to patients across CHN’s health centers.

Additionally, Educators provide workshops at schools and community-based organizations in the areas around CHN’s health centers. In 2016, we provided 594 comprehensive sexuality education workshops, with 11,622 participants.

40,000

In 2016, Teens P.A.C.T. successfully engaged more than 3,000 individuals. CHN provides education to an additional 40,000 adolescents a year through our media and social network programs.

22

Also in 2016, Teens P.A.C.T recruited and trained 22 Youth Peer Leaders.

8

In 2016, eight new PSAs made by Teens P.A.C.T youth were released to the “More Than Just Sex” YouTube channel.

HEALTH EDUCATION

The CHN Health Education team provides education and counseling on sexual and reproductive health, in order to ensure that patients have all of the information and tools to be able to make informed choices.
**SPECIALTY IMPROVEMENTS**

**Geriatrics**
We are working hard to ensure that older community members feel supported and comfortable when receiving services at CHN. To do this, CHN is hosting marketing and education events at our sites and local senior centers. Additionally, the Mt. Sinai Geriatrics and Palliative Care Department conducted in-depth provider trainings, as well as educated all staff on the needs of older adults.

**The Military Health and Wellness Family Program**
In recognition of the need for high-quality behavioral and physical health services for underrepresented veterans, CHN has been improving its capacity to provide veteran-specific care to military personnel and their families. Through this program, CHN will be partnering with the Veteran Advocacy Project (VAP) at the Urban Justice Center to establish a medical/legal partnership, and working with community-based organizations serving the veterans population. Through this collaboration, veterans, especially those with “Other Than Honorable” discharge statuses, will have their medical, legal, social, and behavioral health needs entirely addressed in a culturally appropriate manner.

**Renovation of CHN’s East New York Site**
CHN is in the process of a major reconstruction project of our East New York Health Center. In mid-2017, CHN will begin construction, going from one to two floors and doubling the number of clinical rooms. It will also have two dental suites, expanded space for Behavioral Health and Health Homes, and a pharmacy.

**History of DBS:** The Center started out in 1957 as the Berriman Street Mother’s Welfare League, a community activist group organized to address the social and health concerns of mothers on welfare. In 1968, the United Parents Center became a health facility that provided family planning and counseling services to women of childbearing ages. In the early 1980s, the Center joined the Community Family Planning Council (CFPC), known today as Community Healthcare Network. The health center is named in honor of Dr. Betty Shabazz, the widow of slain civil rights leader Malcolm X, who was a lifelong community activist and a registered nurse with a doctorate in education, a law degree and a master degree in public health, education and administration.

**Relocating to the Tree of Life**
CHN will be working with Jamaica’s First Presbyterian Church to relocate and expand the currently existing Jamaica, Queens Health Center. In partnership with local developer Bluestone, the church’s property is being turned into a new housing facility, to be comprised predominately of affordable housing. CHN will occupy space on the ground and second floors of the new facility—doubling the size of our center!

**New Center within the Institute for Community Living**
CHN is partnering with the Institute for Community Living (ICL) to develop an integrated health hub in the East New York section of Brooklyn. ICL will use the site as a hub for multiple behavioral health programs, and CHN will be setting up an FQHC on the first floor of the hub to provide primary care to ICL patients and the community. The hub is expected to begin operations in the first or second quarter of 2018.
Grants

Substance Abuse
CHN received two grants to support the implementation of an opioid abuse and overdose prevention program at two clinics. The grants have allowed CHN to introduce enhanced substance abuse treatment services by hiring new staff and adding waivered Suboxone providers.

Pre-Exposure Prophylaxis (PrEP)
CHN received two grants from the New York State Department of Health—AIDS Institute that focus on increasing access to PrEP and HIV/STI testing services in Brooklyn and the Bronx. The program includes outreach activities for CHN patients, community members and stakeholders, as well as screenings, clinical assessments, and ongoing support for individuals on PrEP.

The Fidelity Foundation
CHN was awarded funding to support the Clinical Technology Integration initiative across the Network. The project will improve our clinical systems with technological upgrades, including new equipment purchases and an improved interface with eCW.

The Queens Borough President
Queens Borough President Melinda Katz awarded CHN with a capital grant to support the renovation and expansion of our Sutphin Boulevard Health Center in Jamaica, Queens. This project will significantly increase the clinic’s capacity to provide services to the community.

The Ira W. DeCamp Foundation
CHN was awarded a two-year grant to support a network-wide assessment of patient experience, and implementation of changes to enhance clinical capacity and operations of all CHN health centers.

The New York State Health Foundation (NYSHF)
The NYSHF supported CHN’s Community Health Workforce Initiative with a grant from the foundation’s Special Projects Fund. The grant aims to improve the utilization, clinical efficiency, and retention rates for Advance Practice Registered Nurses across New York State. Through this project, CHN shares its best practices and expertise through on-site visits and assessments spearheaded by Elizabeth DuBois, Deputy Chief Medical Officer.

Additional Grants
CHN received grants from the following:
- Delta Dental
- Federation of Protestant Welfare Agencies
- Fidelity Foundation
- Gilead Sciences
- Health Resources and Services Administration (HRSA)
- Ira W. Decamp Foundation
- Janssen Therapeutics
- Keith Haring Foundation
- New York City Council
- New York City Department of Design and Construction (DDC)
- New York City Department of Health and Mental Hygiene (NYCDOHMH)
- New York Community Trust
- New York State Department of Health (NYSDOH)
- New York State Department of Health—AIDS Institute (AI)
- New York State Health Foundation
- Public Health Solutions (PHS)
- Samuels Foundation
# Financials

Operating Revenue and Expenses  
Fiscal Year Ended December 31, 2015

## OPERATING REVENUES

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>DHHS Grants &amp; Contract Services</td>
<td>15,573,350</td>
</tr>
<tr>
<td>Patient Service Revenue</td>
<td>32,785,428</td>
</tr>
<tr>
<td>Health Home Revenue</td>
<td>12,969,166</td>
</tr>
<tr>
<td>Donated Vaccines</td>
<td>726,417</td>
</tr>
<tr>
<td>Other</td>
<td>1,216,686</td>
</tr>
<tr>
<td><strong>Total Operating Revenue</strong></td>
<td><strong>63,271,047</strong></td>
</tr>
</tbody>
</table>

## EXPENSES

### Program Expenses

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salary &amp; Fringe Benefits</td>
<td>33,803,300</td>
</tr>
<tr>
<td>Other Than Personnel Services</td>
<td>12,397,807</td>
</tr>
<tr>
<td>Depreciation &amp; Amortization</td>
<td>1,906,442</td>
</tr>
<tr>
<td><strong>Sub-Total Program Expenses</strong></td>
<td><strong>48,107,549</strong></td>
</tr>
</tbody>
</table>

### GENERAL & ADMINISTRATIVE EXPENSES:

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries &amp; Fringe Benefits</td>
<td>8,058,538</td>
</tr>
<tr>
<td>Other Than Personnel Services</td>
<td>2,743,303</td>
</tr>
<tr>
<td>Depreciation &amp; Amortization</td>
<td>635,481</td>
</tr>
<tr>
<td><strong>Sub-Total G&amp;A Expenses</strong></td>
<td><strong>11,437,322</strong></td>
</tr>
</tbody>
</table>

## TOTAL EXPENSES

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>59,544,871</strong></td>
</tr>
</tbody>
</table>

## CHANGE IN UNRESTRICTED NET ASSETS

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Change in Unrestricted Net Assets</strong></td>
<td><strong>3,726,176</strong></td>
</tr>
</tbody>
</table>

## TOTAL NET ASSETS AS OF DECEMBER 31, 2015

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Net Assets</strong></td>
<td><strong>71,185,835</strong></td>
</tr>
</tbody>
</table>
As a Federally Qualified Health Center, meeting the community’s needs is our highest priority. We stay in-tune to those needs by keeping our board made up of at least 51% patients at our centers.

Elizabeth Krob Kellner, M.P.H., J.D.
Chairperson

June Niklus
Vice Chairperson

Nancy L. Rapoport, Ph.D.
Treasurer

Eleanora Sottilaro, M.S., M.A.
Secretary

Donna Anderson, J.D., M.S.Ed.
Ralph Aquila, M.D.
Josephine Diaz, M.S., Ph.D.
Caroline Dorsen, Ph.D., FNP-BC
Greta Elysee
Peter Gee, M.P.P.
Denise Gordon, M.S.W.
Erika Lindsey, M.C.P.

Kristin Manzolillo, M.P.H.
Brenda Merritt, M.D.
Jennifer Ramirez
Randy Siller, M.S.
CDR Harlem J. Gunness, M.P.H.